

The Fitzwilliam Hotel Dublin ★★★★★

Perfectly located on St. Stephen's Green, at the top of Grafton Street, the city's main shopping avenue, the 5-star Fitzwilliam Hotel Dublin is attracting the city's elite with Glovers Alley, one of Dublin's finest new restaurants. Your clients will find the Fitzwilliam a hive of activity and, with the city's most friendly and knowledgeable concierge team on hand, an ideal base from which to explore the city's many attractions.



Fergal O'Connell and Bronagh Kelleher

◀ If I had to choose two hoteliers to help me run a seminar on how to be a perfect partner to the travel advisor community, I would choose Fergal O'Connell, general manager and Bronagh Kelleher, director of sales & marketing of The Fitzwilliam Hotel Dublin.

I have worked with these two remarkable hoteliers for over 10 years and I still marvel at their unflinching support for travel advisors. Fergal and Bronagh are famous for very clearly explaining to guests why they are being looked after like VIP's. The examples are endless of how Fergal and Bronagh communicate that an upgrade was made or an early check-in bestowed, because the guest booked "with a trusted travel advisor." They tell guests that their advisors had been in touch to make sure all was in order. I love that.

Fergal and Bronagh are my type of hoteliers, they will gladly forgo "office time" to instead be front of house meeting clients. Both Fergal and Bronagh have become quite the rock stars with travel advisors and I could not be more proud to work with them.

MDV



Services, Experiences and Highlights:

- Dublin's friendliest 5-star hotel providing an authentic Irish welcome
- 139 rooms boast views of the landmark St. Stephen's Green opposite or the hotel's relaxing inner courtyard
- Passionately prepared cuisine from fine dining in Glovers Alley to afternoon tea and evening drinks at the Inn on the Green
- Book the Kitchen Experience at Glovers Alley to enjoy a morning with Andy McFadden followed by champagne lunch
- Penthouse perfection with 24-hour butler service for special occasions or VIP clients
- City view rooms with terraces are available on the 5th floor
- Every client request is greeted with a smile and fastidious attention to detail by the passionate concierge team
- Represented by Preferred Hotels & Resorts and members of Ensemble Travel, Travel Leaders Select, and Signature Travel Network

"I have been sending clients to The Fitzwilliam Dublin for many years and have only received wonderful feedback. Each booking is treated with great care by Fergal and Bronagh from start to finish. They ensure that my name is in lights on all client communications, and they go out of their way to meet my clients during their stay. It is a pleasure sending clients in their direction."

K.S. – McCabe World Travel

THE *fitzwilliam* HOTEL
dublin