

- 21 offices in India, Nepal, Bhutan
- 29 Associate Offices across India
- 550 professionals working in the organization



### Destination Knowledge Center (DKC)

### KNOWLEDGE IS BASED ON EXPERIENCE; EVERYTHING ELSE IS JUST INFORMATION

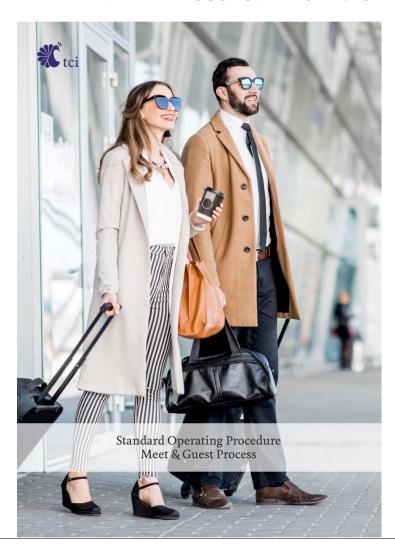


- First of its kind in the travel industry
- Formed in 2009 with a couple of travel specialists from within the company
- A dedicated member travels, explores and brings back the best kept secrets of a destination
- Curating authentic and sustainable travel experiences
- Developing at least 1 exclusive experience every year which is not available to competition
- Extensive local know-how. Thanks to our friends pan India who are not necessarily from the travel trade. We believe that locals always know the best kept secrets
- The travel laboratory for innovation and new ideas
- Unrivaled destination knowledge and expertise in India, Nepal, Bhutan and Sri Lanka





### DIFFERENTIATED CUSTOMER SERVICE



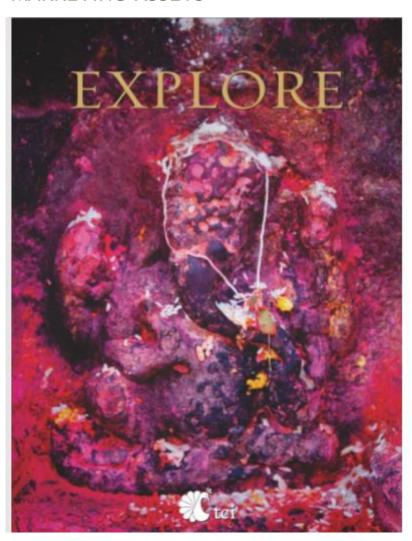
- Our service operating manual to raise our standards of service and bring them to the next level of excellence.
- It also ensures standardized service across our offices.
- Seamless Service from the moment the guest books to the time they return home.





# **Communication Tools**

### MARKETING ASSETS



- An Extensive range of communications tools for YOU to share with your clients
- Newsletter Art of Travel Monthly circulation
- Social Media; Twitter, Instagram, Facebook, Linkedin and Youtube
- New Product Flyers
- In-house Video Studio –Era of video content
- Trade shows like WTM, ITB, ILTM, USTOA etc
- Our Collateral; brochures like Explore, Art of Travel and many more





# Hand-Picked Luxury

### TCI EXCLUSIVES



- The TCI Collection is a hand-picked selection of the best five-star hotels and out of the ordinary experiences in the India.
- Travel in Style Depart whenever you want, from wherever you want in a private jet, Scheduled First Class, Business Class and Luxury Trains.
- Experience Luxury with Legacy –TCI does not treat luxury as an accessory. It's a tradition for us.
- Seamless Service from the moment the guest books to the time they return home.
- Round-the-clock support from a dedicated Englishspeaking travel-desk for North America.

